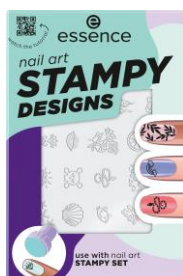




Press Release

Precautionary recall

cosnova GmbH is recalling the "essence nail art STAMPY SET" and the "essence nail art STAMPY DESIGNS" as a precautionary measure



Sulzbach/Germany, 07 March 2024

As a precautionary measure, cosnova GmbH is recalling the essence products "Nail Art STAMPY SET" and "Nail Art STAMPY DESIGNS" and warns against the use of these products. The affected batches are DOBC, DFBC, DOBC, DFBC.

The reason for this precautionary recall is that the base of the included metal plate may have sharp edges, posing a potential risk of injury during use. This is a one-off manufacturing error. All other products are completely safe. As a precautionary measure, cosnova has decided to recall all of the affected products.

As part of the recall, we immediately took all necessary steps to inform our customers and remove the products from stores. The relevant authorities have been notified.

Customers who have already purchased the products will of course receive compensation within the scope of the purchase price. You can contact us using the communication channels below. We kindly ask you to send us a photo of the product and then dispose of it.

If you require any further information or have any questions, please call our customer service hotline on 00800 267 66 820 from Monday to Friday between 9.00 a.m. and 6.00 p.m. or send an e-mail to recall@essence.eu

The health and safety of our customers is our top priority. We deeply regret this incident and apologise for any inconvenience caused.

cosnova GmbH